

---

Issue Date:  
April 26, 2024



# WESTMINSTER VILLAGE

## A Message from Colleen Matthews, Executive Director

Greetings to all!

The First Quarter of 2024 marked a new beginning for Westminster Village as it partnered with Healthcare Management Partners (HMP). HMP brings expertise, innovation, ideas, and experience to our Westminster team.

Your engagement and support are vital in maintaining a strong and united community. I encourage you to reach out with any questions, concerns, or ideas you may have. Together, we can make a difference and ensure our community thrives.

A handwritten signature in black ink that reads "Colleen Matthews". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Executive Director  
Westminster Village

### In this newsletter:

---

Executive Director  
Message

---

Updates to  
Care Navigation  
Program

---

Resident & Team  
Referral Program

---



## Board Approves Outsource Dining Vendor

The Board of Directors has given approval for Healthcare Services Group (HCSG) to enter into a contract with Westminster's dining program. After narrowing down the vendors to two organizations, the Resident Executive Council played a role in the selection process by conducting in-person interviews and sampling food items. HCSG will hire a Director of Dining Services and an Executive Chef and will provide operational support to our dining services team.

Their assistance will cover various areas such as menu planning, creating new recipes, regulatory compliance, policies and procedures, procurement, and training. Notably, HCSG will be bringing an Executive Chef on board. This exciting addition is expected to elevate the team's expertise and talent, thereby improving the quality and service of our meals. Stay tuned for further updates as this unfolds.



## Updates to Our Care Navigation Program

Care navigation provides assistance and guidance to residents in navigating their healthcare needs and services within our community. As the Care Navigator, Tammy Gilbert will work with the IL residents and can act as a liaison for residents, their families, and healthcare providers.

The Care Navigator can offer education and support services during a change in status to ensure the resident is receiving

the best possible care. Through a comprehensive care navigation service, it is our goal to enhance the residents overall wellness and quality of life as we ensure the right level of care and support is provided at every stage of their journey.

If you have any questions regarding our care navigation program, feel free to reach out to Tammy at Extension 5413.



## Resident & Team Referral Program !

Don't forget about our referral program for residents and team members! Your satisfaction is our greatest reward, and we believe the communities are built through the connections we share.

Here's the scoop:

1. Refer a friend, family member or acquaintance to join our community.
2. When they move in, you will receive \$1,000.00!

It's our way of saying THANK YOU for helping our community grow! Spread the word, share the joy, and let's make Westminster even more vibrant together!

For details and/or to submit your referrals, please contact Deana Wilson, Director of Sales and Marketing at Ext. 4611 or Amanda Dailey, Sales, at Ext. 4612.



1120 E. DAVIS DRIVE  
TERRE HAUTE, IN 47802  
812-242-4600  
[www.westminstervillagein.com](http://www.westminstervillagein.com)