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WESTMINSTER VILLAGE

A Message from Colleen Matthews, Executive Director

Greetings to all!

Hoping everyone had a wonderful Mother's Day!

I'd like to start this newsletter by expressing how grateful I am for each and every one of you. The amazing residents who call Westminster Village home are the heart and soul of our vibrant community.

Every day, I'm inspired by your zest for life, curiosity about the world around you, and genuine connections you've formed with your neighbors and our team alike. It's an honor to be part of this compassionate extended family!

We also have some exciting news to share in this edition regarding our new dining partnership with Heathcare Services Group! I know we are all excited to begin this partnership and look forward to taking our dining services to the next level.

And with warmer months approaching, I'm especially excited about all the upcoming opportunities we'll share to soak up the sunshine while connecting with good friends and neighbors.

Don't forget about our referral program for residents and team members! Your satisfaction is our greatest reward, and we believe the communities are built through the connections we share.

Colleen Matthews
Executive Director
Westminster Village

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Care Navigation at Westminster



Care Navigation is designed to assist residents through the appropriate levels of care in a continuum of care retirement community. At Westminster Village, we have a designated Care Navigator who is responsible for assisting residents through the various stages of their lives.

Your designated Care Navigator is Tammy Gilbert, LPN; she is responsible for solving problems and locating available resources for our Independent Living residents when they are facing a change in daily living or experiencing a medical condition.

Care Navigation facilitates wellness and healthcare needs, helps to ensure every resident enjoys social integration within our community, and coordinates programs designed to meet the needs of our residents.

Our unwavering goal is to help guide residents and family members, and/or caregivers, through a successful health and wellness journey in order to achieve the optimal level of wellbeing!

JOIN US FOR OUR
Informational Session
May 30th @ 3:00 p.m.
JW Davis Community Center

We will also discuss our supportive care services and the revised Personal Service Provider policy. If you have any questions related to the session, please contact Tammy Gilbert at Extension 5413; or Colleen Matthews at Extension 4602.

Healthcare Services Group Starts New Dining Partnership

We are delighted to announce the Healthcare Services Group (HCSG) will begin their collaboration with our Dining Services department at Westminster Village on June 3rd!

HCSG will bring on board the Director of Dining Services and the Executive Chef, along with offering resources, technology, menus, and more to support the team. Established in 1976, they are renowned for delivering exceptional ancillary services to the healthcare sector. With a mission too “Foster Fulfillment in Communities,” reflecting their commitment to prioritizing the residents, staff and facilities they serve every day, their unique café menus are customized to cater to residents of all care levels, resulting in high customer satisfaction.

Their inclusive support system includes thorough staff training and computerized menu management featuring menus crafted by culinary experts. HCSG manages nearly 1,800 dining accounts nationwide and serves over 175 million meals annually.



Staycation at Westminster!



Know someone who'd enjoy a Staycation at Westminster Village?

Our Staycations are crafted for prospective residents to stay in one of the Independent Living guest apartments for 3 to 5 days to dive into life at our community firsthand!

The Sales and Marketing team rolls out the red carpet for our Staycation residents who are interested in residing here at Westminster Village, providing a glimpse into the community's daily life and events.

Crafting a wonderful itinerary, our Sales and Marketing team ensures a top-notch experience for all! From shared meals to wellness activities, mat making to corn hole tournaments, and even Olli events - there's never a dull moment!

Want to be part of the fun? To participate in upcoming Staycations for potential residents, reach out to Amanda Dailey in the Sales Department on 1FL, A Wing, or call her at Extension 4612!

Correction: Resident Billing Statement

In our May 10th newsletter, we shared information regarding our new billing process - we have been diligently working to streamline and enhance this process for our Independent Living residents. We have since made some additional changes.

Thank you for being part of our community! Please stay tuned for further updates in the near future as we continue to refine and improve our billing process. We appreciate your patience and understanding as we make these adjustments and look forward to sharing more with you soon.



Resident & Team Referral Program !

Don't forget about our referral program for residents and team members! Your satisfaction is our greatest reward, and we believe the communities are built through the connections we share.

Here's the scoop:

1. Refer a friend, family member or acquaintance to join our community.
2. When they move in, you will receive \$1,000.00!

It's our way of saying THANK YOU for helping our community grow! Spread the word, share the joy, and let's make Westminster even more vibrant together!

For details and/or to submit your referrals, please contact Deana Wilson, Director of Sales and Marketing at Ext. 4611 or Amanda Dailey, Sales, at Ext. 4612.



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