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WESTMINSTER VILLAGE

A Message from Colleen Matthews, Executive Director

Welcome to Summer, everyone!

The atmosphere at Westminster Village is simply enchanting during this beautiful summer season. With longer days and fantastic weather, we are reveling in the joys of summertime. Our exceptional Sales & Marketing team has secured six new depositors, adding many wonderful individuals to our vibrant community.

In addition, we are thrilled to introduce our new Almost Home Assisted Living program. We invite you to read a heartfelt testimonial from Ms. Judy Fox, one of our first Almost Home Residents.

After listening to your feedback, we are pleased to offer private rooms in the nursing center. Take a moment to explore the latest activities schedule, featuring a wide range of engaging options for you to enjoy.

Colleen Matthews

Executive Director
Westminster Village

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Dining Update



On July 11th, Healthcare Services Group (HSG) unveiled exciting new menus featuring a diverse range of culinary delights. Chef Kris is set to unveil daily chef specials, promising a unique and tantalizing dining experience. Additionally, the Club Room is set to introduce an array of new menu items. Moreover, residents can look forward to unique events themed around the Olympics this month, providing a delightful fusion of culinary excellence and celebratory ambiance.

Congratulations, Samantha Wray

We are pleased to announce that Samantha Wray has officially accepted the permanent position of Care Navigator. Samantha has been with Westminster Village since 2006, initially starting as a floor nurse before being promoted to Assisted Living Supervisor in 2008. In 2012, she also took on the role of Supportive Care Nurse, which she will now integrate with her responsibilities as Care Navigator.



A Pleasant Surprise by Judy Fox

Two weeks ago, I had shoulder surgery. The Doctor said I would need to stay in the hospital for one night and then do some rehabilitation. Surgery day, I approached the situation not knowing what the day would bring. Rehabilitation had not been set up. When it was time for me to leave the hospital, I was told I was going back to Westminster Village, where a new concept, the Almost Home Program, was being launched.



When I arrived at the assisted living apartment, I was still groggy from the medication, and I was greeted by the staff working on the Assisted Living floor. The apartment was beautifully decorated, with new carpet and fresh paint, and it was spotlessly cleaned. They had a big recliner ready for me to take a nap! I was taken care of all day! Bathroom breaks, shower assistance, coffee, walks, help with the TV, and my meals were delivered to me. After some time, I regained my strength and was able to return to my apartment. I was reluctant to say goodbye to my newfound care team. This entire experience was a hint of what may be in store for me in the future. What a relief, What a promise!

You Asked, & We Listened

We are thrilled to share that our nursing center now boasts private rooms thanks to the generous support of the Resident Trust Committee. Their contribution of \$63,730 has enabled us to kick off an extensive flooring remodel project at the nursing center. With the assistance of Flooring America, we have acquired top-quality materials and skilled labor to install brand-new flooring in all forty resident rooms.

In addition to the flooring overhaul, Jon Newell, our team member dedicated to SNF Plant Operations, has gone above and beyond in meticulously removing wallpaper borders, addressing imperfections, and applying a fresh coat of paint, including eye-catching accent walls. Jon's unwavering commitment has been truly remarkable - even going as far as staying late into the evening to ensure that the residents would wake up to a completely transformed and revitalized space.

Furthermore, the selection of new bedspreads has been carefully curated to complement the newly refurbished rooms. It is imperative that we express our sincere appreciation to the Resident Trust Committee for their invaluable contribution to making this project an outstanding success.



Resident & Team Referral Program!

Don't forget about our referral program for residents and team members! Your satisfaction is our greatest reward, and we believe the communities are built through the connections we share.

Here's the scoop:

- Refer a friend, family member or acquaintance to join our community.
- When they move in, you will receive \$1,000.00!

It's our way of saying THANK YOU for helping our community grow! Spread the word, share the joy, and let's make Westminster even more vibrant together!

For details and/or to submit your referrals, please contact Deana Wilson, Director of Sales and Marketing at Ext. 4611 or Amanda Dailey, Sales, at Ext. 4612.



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