
ISSUE DATE:
MAY 2025



A Message from Colleen Matthews, Executive Director

Dear Residents and Team Members,

With the vibrant energy of spring in full bloom, I'm so pleased to share the latest from our Westminster Village community — moments that reflect both our progress and the deep connections that make this such a special place to call home.

We're honored to have been voted Terre Haute's Best Retirement Community, Best Assisted Living Facility, and Best Nursing Home — placing #1 in all three categories! Thank you for your continued support and confidence in our community. Additionally, we're proud to celebrate our very own Dining Services Cook, KC Carr as the March 2025 Hospitality Hero!

We were also pleased to welcome the Healthcare Management Partners team to Westminster Village as we continue our shared commitment to a strong, thriving future. Together, we focused on long-term planning, team engagement, and ongoing support in areas like sales, technology, and service enhancements.

In April, we hosted our most successful "Upside of Downsizing" event yet, welcoming 50 guests — double our turnout from previous years. The event featured tours, appointments, and a fun Staycation giveaway, with excitement to share the Upside of Downsizing in our community at Westminster. The month also brought joyful community moments, including our Easter Egg Hunt, which brought together families, residents, and staff for a day of celebration, as well as our Earth Day Paper Shredding Event for the community to gather and honor our earth by shredding old documents!

Finally, our Independent Living Satisfaction Survey — inspired by a resident's thoughtful suggestion — was distributed and tallied in the effort to continually shape the way we grow and improve our community living!

As always, thank you for your continued engagement and support. Every season brings new reasons to celebrate at Westminster Village, and I can't wait to see what we accomplish next — together.

Warmest regards,

Colleen Matthews

Executive Director
Westminster Village

In this newsletter:

Reader's Choice
Awards

Upside of Downsizing

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Management Partners

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Meadows

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READER'S CHOICE AWARDS

We are humbled to celebrate a triple win in this year's Terre Haute Tribune-Star Reader's Choice Awards. The community has been voted the top choice in three distinguished categories:

- ✓ Best Retirement Community
- ✓ Best Assisted Living Facility
- ✓ Best Nursing Home



This remarkable recognition reflects the community's long-standing commitment to providing high-quality, compassionate care to older adults in the Wabash Valley. As a not-for-profit life plan community, Westminster Village offers a full continuum of care—from independent living to assisted living and skilled nursing—ensuring residents receive the support they need through every stage of retirement.

THE UPSIDE OF DOWNSIZING

Our recent Upside of Downsizing event was a tremendous success, with 50 RSVP's - double the attendance of any previous Downsizing event! Even more exciting, every attendee was someone we've already been engaging with, and none had attended a prior Downsizing event, showing strong new interest. The event generated fantastic momentum with three tours and two appointments set. We also added a fun summer twist by giving away a 4-night/5-day Staycation Pass, complete with a suitcase and straw hat—inviting everyone to “Come to Westminster for Summer Fun!”



HEALTHCARE MANAGEMENT PARTNERS CONTINUES STRATEGIC PARTNERSHIP WITH WESTMINSTER VILLAGE

Healthcare Management Partners is proud to reaffirm our commitment to Westminster Village. This month, Scott Phillips and I visited the community to engage in strategic planning and meet with team members at Westminster Village with a focus on strengthening long-term wins for both current and future residents.

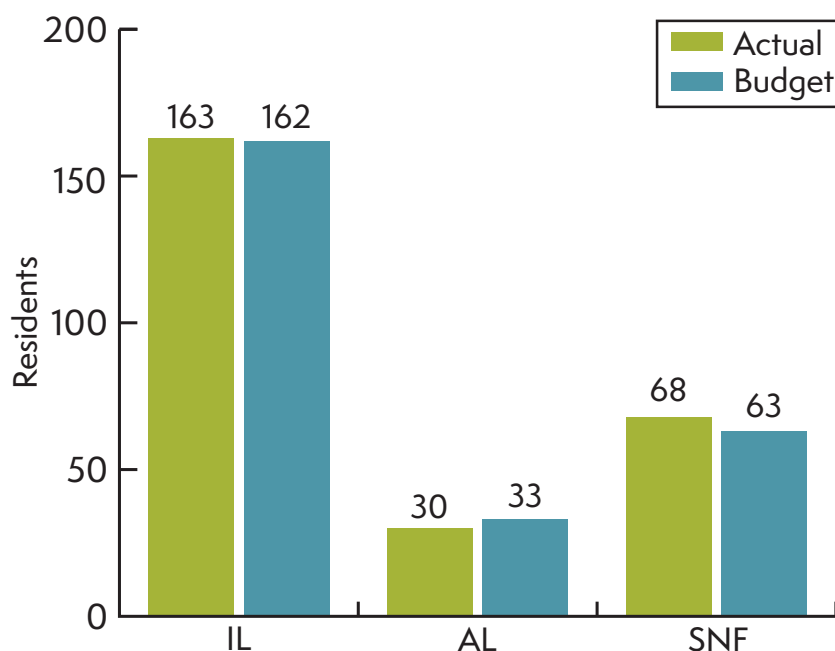
Our support continues across all areas of operations—including sales, technology, and service enhancements. We are pleased to report that the community is currently exceeding budgeted occupancy and is well on track to meet its sales goals. These accomplishments reflect the strength of our collaboration and the dedication of the Westminster Village Leadership team.

Together, we are building a stronger future for senior living.

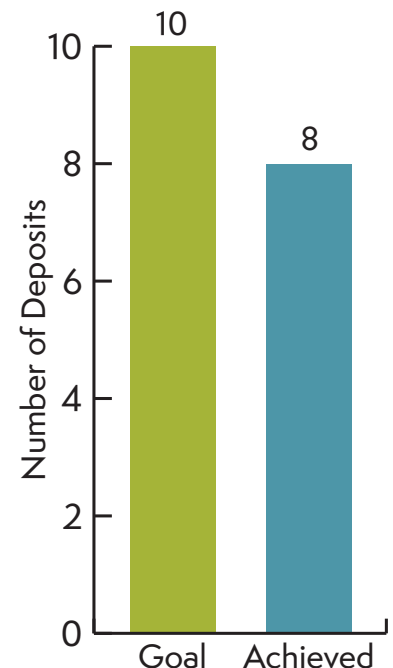


Shawn O'Conner, President & CEO

Occupancy: (Residents) vs. Budget



Sales Goals



EARTH DAY SHREDDING

On Tuesday, April 22nd, Westminster Village was proud to host a Paper Shredder Truck on campus as part of our Earth Day efforts! Residents, team members, and friends in our community were invited to bring old documents for secure shredding and responsible recycling. It was a simple way we can all take part in protecting our personal information while also caring for the environment. Events like this reflect our shared commitment to sustainability and community wellness, coming together to make a positive impact. We're keeping Westminster Village green and growing— one shredded document at a time!



2025 SENIOR EXPO

We're excited to share that Westminster Village, proudly voted Terre Haute's Best Retirement Community in the 2025 Tribune-Star Reader's Choice Awards, will be at the Tribune-Star Senior Expo on May 15th! Join us from 9:00 AM to 1:00 PM at the Meadows Shopping Center to discover what makes life at Westminster Village so special. Our team will be there to chat about our maintenance-free lifestyle, vibrant programming, and the peace of mind that comes with living in a Life Plan Community. Whether you're exploring options for yourself or a loved one, this is a wonderful chance to learn more about the best value in retirement living right here in the Wabash Valley. We hope to see you there!



THANK YOU FOR SHARING YOUR VOICE

Thank you to everyone who took the time to complete the Independent Living Satisfaction Survey! Your feedback is invaluable, and we truly appreciate your thoughtful input.

The survey, inspired by a meaningful suggestion during a recent Resident Association meeting, gave our community the opportunity to reflect on what we're doing well—and where we can continue to grow. We're currently reviewing all responses and will begin tallying the results in early May.

We look forward to sharing a summary of the results, along with any planned improvements, by the end of the month. At Westminster Village, your voice helps shape the future—and we're grateful for your partnership as we strive to make our community the best it can be.

HOSPITALITY HERO

We're proud to recognize KC Carr as our March 2025 Hospitality Hero!

As a Dining Services Cook, KC brings reliability, creativity, and a strong sense of teamwork to the kitchen every day. His colleagues know they can count on him—when KC is there, everything runs smoothly.

He primarily cooks for the Health Center, where he puts great care into making meals that are both flavorful and visually appealing. KC's dedication shines through in every dish, and we're so fortunate to have him as part of the Westminster Village family. Thank you, KC, for your hard work and heart! And thank you to Frosted By Maddie for sponsoring this well-deserved recognition.



REFERRAL PROGRAM!

Don't forget about our **Referral Program** for both residents and team members! Your satisfaction is our greatest reward, and we believe communities thrive through the connections we share. Here's how it works:

1. Refer a friend, family member, or acquaintance to join our community.
2. When they move in, you'll receive \$1,000 as a token of our appreciation!

It's our way of saying THANK YOU for helping our community grow. Let's work together to make Westminster Village even more vibrant!



1120 E. DAVIS DRIVE
TERRE HAUTE, IN 47802
812-242-4600
www.westminstervillagein.com