
ISSUE DATE:
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A Message from Colleen Matthews, Executive Director

Dear Residents and Team Members,

This month has been a beautiful reflection of growth—within our community and beyond. We're proud to recognize Amanda "Mandi" Dailey and Amy Sisson on their well-earned promotions, and welcome Lucas Sims as our summer marketing intern. These team members exemplify Westminster's commitment to investing in people who serve with heart.

We also celebrate exciting progress in our Healthcare Center, with remarkable census growth, zero hospital readmissions among ACO patients, and rehabilitation successes helping residents return home—testaments to our team's exceptional care and innovation.

Congratulations to Jasmyne Layman-Larsen, our May Hospitality Hero! Jasmyne's pride in her work, attention to detail, and kind spirit help create a warm, welcoming home for all.

We're thrilled to introduce our Beyond the Village Spotlight, celebrating Deana Wilson for her volunteer work at the Special Olympics Cycling Event. Deana's compassion also shines in her feature on the Bridge the Gap podcast, where she shared her leadership in senior living and advocacy with the Alzheimer's Association.

Each of these stories reminds us that when we lift each other up—within Westminster and out in the world—we all grow stronger.

With gratitude,

Colleen Matthews

Executive Director

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A MESSAGE FROM SHAWN WITH HMP SENIOR SOLUTIONS

Staying Connected with the Westminster Village Community

Hello everyone,

I wanted to share my excitement about spending more time with all of you at Westminster Village. Beginning this summer, I'll be making monthly visits to your community. During these visits, I will rotate attendance between your Resident Association meetings, Executive Council sessions, and Board meetings. My goal is to be present, accessible, and engaged with the voices that make this community such a special place.

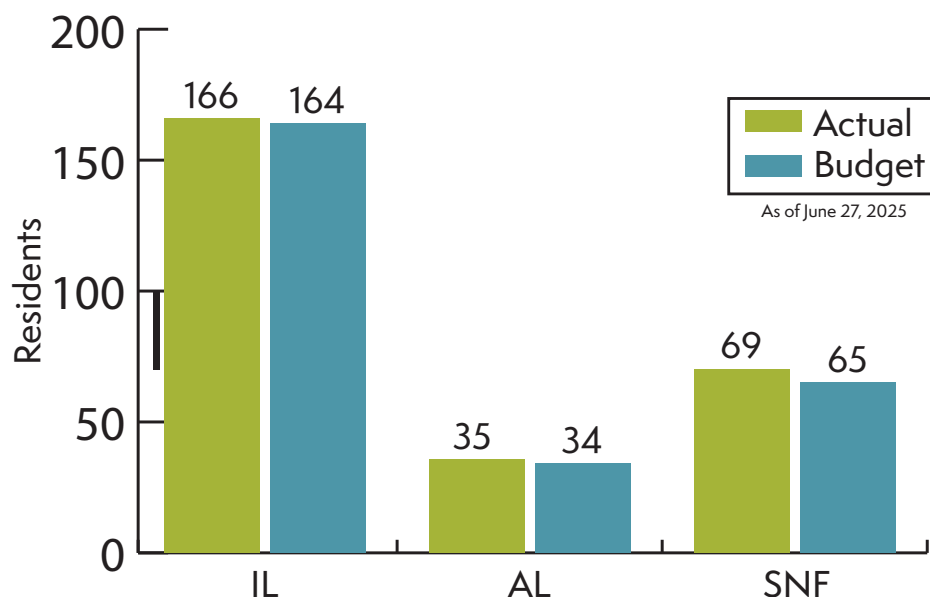
In addition to attending meetings, I also plan to host periodic resident Q&A sessions. These informal gatherings will be open forums where you can bring questions, share ideas, or offer general feedback about community life. I'm aiming for our first session to take place in August and will share details as soon as they're confirmed.

At HMP Senior Solutions, we value transparency, trust, and collaboration. I look forward to continuing to strengthen these values with you.

Warmly,



Occupancy: (Residents) vs. Budget



STAFFING UPDATES

Growing From Within



We are thrilled to share several exciting updates that reflect the growth and development of our incredible team:

Amanda Dailey has been promoted to a combination role in Assisted Living Sales and will further her career through an Administrator in Training (AIT) program that will be sponsored by Westminster Village under the license of Terra Holler, Administrator. Mandi's commitment, compassion, and leadership have made an impact for the past 14 years at Westminster and we are excited to support her on this next step in her professional journey.

Amy Sisson has been promoted to Independent Living Sales Counselor. Amy's experience and enthusiasm for building connections with prospective residents and families will continue to strengthen our outreach and engagement efforts. Amy started at Westminster as the Assisted Living Sales Associate and grew the AL occupancy by more than 40%.

We're also pleased to welcome **Lucas Sims**, a marketing intern who is assisting the sales and admissions teams this summer before returning to Indiana State University to pursue his master's degree. Lucas has already brought great energy and insight to the team.

Please join us in celebrating the continued success and development of our team members—they are truly at the heart of everything we do at Westminster Village.

WESTMINSTER IN THE NEWS

Deana Wilson Featured on Bridge the Gap Podcast

We're proud to share that Deana Wilson, our Director of Marketing and Sales, was recently featured on the latest episode of the Bridge the Gap senior living podcast—one of the industry's most respected platforms for innovation and insight.

In this episode, Deana shares her deep knowledge of marketing and sales for Life Plan Communities like Westminster Village Terre Haute. She highlights the power of resident involvement in building strong, connected communities and how our own resident-led initiatives have driven meaningful engagement and growth.

Deana also opens up about her role as Executive Chair of the Indiana Alzheimer's Association Walk and her heartfelt commitment to raising awareness and funds in the fight against Alzheimer's—a cause close to many in our community.

We're grateful to have Deana representing Westminster Village and sharing the values that guide us: leadership, compassion, and purpose-driven work. Tune in to hear the full conversation!



SPOTLIGHT ON THE HEALTHCARE CENTER

Our mission is to deliver clinical excellence while enriching the lives of every resident we serve. Whether through strategic partnerships, engaging activities, or innovative educational programs, the Healthcare Center at Westminster Village remains a place where health, healing, and heart come together.

Growth, Innovation, and Exceptional Outcomes

There is powerful momentum at the Healthcare Center at Westminster Village, and we're excited to share the latest milestones in census growth, clinical partnerships, and resident engagement, which reflect our unwavering commitment to compassionate care and innovation.

Sustained Growth and Successful Outcomes

In January of 2024, the Healthcare Center census averaged 52 residents. Since then, we've seen tremendous growth, reaching as high as 70 residents—thanks to an emphasis on personalized care, strong referral relationships, and a mission-driven approach to rehabilitation. This growth reflects the trust that families, residents, and healthcare partners place in our team every day.

A standout achievement remains in the success of our rehabilitation programs. We are proud to share that many of our Independent Living and Assisted Living residents have successfully returned home after short-term stays, reinforcing our goal to restore independence while supporting community continuity.

Partnerships That Make a Difference

One of our most critical partners is Union Hospital, including its affiliated Accountable Care Organization (ACO). Through this collaboration, we closely monitor clinical outcomes and quality measures, ensuring that our care remains not only compassionate but data-driven.

Westminster Village remains the only skilled nursing facility in the region with a zero return-to-hospital rate among ACO patients—a distinction that highlights our exceptional standards of care and commitment to avoiding unnecessary hospital readmissions. This partnership has also led to exciting educational collaborations. With support from Union's Population Health team and ACO physicians, Our Administrator, Terra Holler, will be providing best practices to other skilled nursing facilities (SNFs) in the area, for reducing readmissions and implementing proactive care processes to enhance resident outcomes.

Engagement Through Meaningful Activities

Beyond clinical excellence, our Healthcare Center team is passionate about keeping residents engaged, active, and connected to the community. Recent and upcoming events include:

- Fishing trips and cookouts
- Restaurant and shopping excursions
- Cultural outings to local symphonies and theater productions
- Community cooking experiences like "Batter Up," where residents help prepare meals using their own recipes

These experiences promote social connection, independence, and joy, ensuring that life in the Healthcare Center remains vibrant and fulfilling.

PANCAKE BREAKFAST BENEFITING THE ALZHEIMER'S ASSOCIATION

We flipped, stacked, and served up success at our pancake breakfast fundraiser for the Alzheimer's Association! With a sold-out crowd and hundreds of dollars raised, our community showed up in a big way to support families impacted by Alzheimer's. We're so grateful to everyone who joined us, donated, and enjoyed a morning of good food for a great cause.

Keep your appetites ready — another tasty fundraiser is coming this August, and if you loved pancakes, you'll really love what's next!



FATHER'S DAY LUNCHEON

We kicked off Father's Day in the best way possible with a delicious and heartfelt Father's Day Lunch at our Community Center. Residents gathered to celebrate the incredible dads and father figures who make our lives so special.

Thanks to Executive Chef Kris Kraut and his talented team, everyone enjoyed a mouthwatering spread featuring bourbon BBQ brisket, honey mustard grilled chicken, smoked Gouda mac and cheese, and sweet treats like mini cinnamon apple fried pies and Dad's root beer brownies.

The day was filled with laughter, full plates, and great company — exactly how Dad would want it. Happy Father's Day from all of us at Westminster Village!



FIRST ANNUAL TREE OF HONOR CELEBRATION

We proudly celebrated our first-ever Tree of Honor Team Member Years of Service Recognition Ceremony — a beautiful new tradition dedicated to the incredible people who make our community feel like home.

Each leaf on our Tree of Honor symbolizes a team member's loyalty, compassion, and years of service. Together, they create a living tribute to the dedication and unity that define Westminster Village.

We were especially proud to recognize outstanding team members like Angie (38 years), Lisa (36 years), Tammie (27 years), Steve (26 years), and Gina and Pauletta (25 years each), along with many others whose commitment has shaped our community for decades.

A heartfelt thank you to our Leadership Team, the Westminster Village Residents' Association & Trust, and our Tree of Honor Committee for bringing this meaningful tribute to life.

To every team member, thank you for the love, care, and impact you bring every day. Our Tree of Honor now stands as a symbol of your lasting legacy.



HOSPITALITY HERO

We proudly honored Jasmyne as our Hospitality Hero for her exceptional dedication and work ethic in her role on the housekeeping team. Jasmyne consistently goes above and beyond to ensure our community is clean, welcoming, and comfortable for all residents and guests. Her attention to detail, positive attitude, and reliability make her an invaluable part of our team. We are grateful for her hard work and the pride she takes in everything she does. Thank you for your hard work and dedication, Jasmyne!



BEYOND THE VILLAGE SPOTLIGHT

Deana Wilson

We're proud to launch our inaugural *Beyond The Village Spotlight* by celebrating Deana Wilson, our Director of Marketing and Sales, for her recent volunteer work at the Special Olympics Cycling Event in Terre Haute. With her usual warmth and enthusiasm, Deana spent the day cheering on athletes, helping coordinate the event, and sharing in the spirit of inclusion and determination that defines the Special Olympics.

At Westminster Village, the heart of our community is built on service—to one another and to the community around us. Deana's involvement reflects the values we hold close: compassion, connection, and a commitment to making a difference both within our community and beyond its walls.

Thank you, Deana, for leading by example and reminding us that when we give of ourselves, we grow stronger together.

