

---

ISSUE DATE:  
SEPTEMBER 2025



## A Message from Colleen Matthews, Executive Director

Dear Residents and Team Members,

August has been filled with connection, celebration, and progress at Westminster Village.

We were so pleased to welcome nearly 100 residents to our Q&A Happy Hour with Shawn from Healthcare Management Partners earlier this month. Your thoughtful questions and feedback made for a meaningful conversation, and Shawn looks forward to returning in September. Occupancy updates will also go live on September 2, giving us another clear picture of our continued growth.

I'm delighted to congratulate Benji Celestino, our July Hospitality Hero. Benji's kindness, teamwork, and dedication make him an invaluable member of our nursing team, deeply appreciated by both residents and colleagues. We also celebrate Laura Feliciano, recently promoted to Lead Server in Dining. Laura's creativity, joyful spirit, and heartfelt service brighten our dining rooms and remind us of the many ways our team goes above and beyond.

This month also brought special community moments—from raising over \$1,000 at our Pizza Drive-Thru for the Alzheimer's Walk, to the pure joy of helping baby ducks on their journey from courtyard to pond. These experiences, big and small, reflect the love and vibrancy of our community.

Thank you for making Westminster Village such a special place to call home.

Warmly,

*Colleen Matthews*

Executive Director

### In this newsletter:

---

A Message from Shawn  
with HMP Senior Solutions

---

Hospitality Hero

---

Beyond The Village  
Spotlight

---

Assignment of Rights  
for Repayment

---

Pizza Drive-Thru  
Fundraiser

---

Duck Walk

---

# A MESSAGE FROM SHAWN WITH HMP SENIOR SOLUTIONS

I hope this finds you well! It's been a few weeks since our Q&A Happy Hour on August 6th, and I wanted to follow up with an update on what's been happening at Westminster Village.

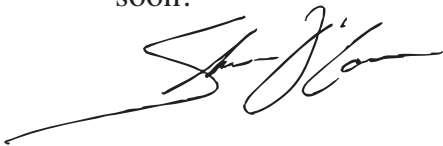
Firstly, I'd like to express my gratitude to the nearly 100 residents who joined me for our event. It was fantastic to see so many of you there, and I'm thrilled that we could have such a productive and informative conversation. Your questions and feedback are invaluable in helping us better understand your needs and concerns.

As promised, I've also followed up with written correspondence, providing additional information and answers to some of the questions we discussed during the event. If you haven't received your copy yet, please don't hesitate to reach out to Colleen or someone on the Leadership Team.

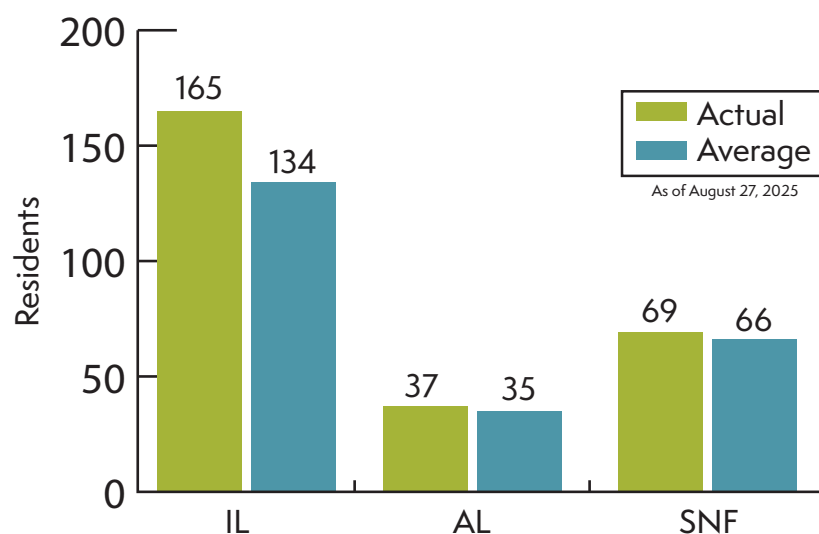
I'm pleased to report that since our meeting; we've continued to make great progress at Westminster Village. I want to extend my sincerest appreciation to the entire team here for their hard work and dedication. Their tireless efforts are truly making a positive impact on our community, and I'm proud to be a part of it.

Looking ahead, I'm excited to announce that I'll be back onsite in September to continue working closely with you all.

Thank you again for your participation and engagement. I look forward to seeing you all soon!



## Occupancy: (Residents) vs. Average



---

# HOSPITALITY HERO

We're thrilled to celebrate Benji Celestino as our July 2025 Hospitality Hero! Benji goes above and beyond every day, offering help to any team member in need and bringing a true spirit of teamwork to everything he does. Loved by residents and colleagues alike, he's known for his kindness, dedication, and reliability. Whether it's lending a hand, brightening someone's day, or ensuring things run smoothly, Benji is always there to make a difference. He truly embodies what it means to be a valuable and wonderful team member, and we're lucky to have him on our team!



## BEYOND THE VILLAGE SPOTLIGHT

### Laura Feliciano, Lead Server

Laura has 20 years' experience in dining services, public relations, and teamwork. She takes pride in creating positive dining experiences, anticipating guests needs and being a reliable team member. In Laura's personal time she is a singer. She sings at her church and also in our dining room for our residents. Laura enjoys dressing up as the singer of the songs she is singing to make it even more special. In the past, she has dressed up as Tina Turner and Annie Oakley. She has also performed a duet with a resident for a program we were hosting. Laura has danced the Hula with our Ukulele Group, dressed like a pirate, and sang and told jokes in the dining room all to make people smile and have fun. Laura also sings for the Vesper Services held at Westminster Village.

Laura shared that she lives right behind Westminster Village and when she moved into her home five years ago, she used to think to herself as she looked at our community across the yard "if I have to see this building, I might as well work there." So that is what she did. She became a team member three years ago and says it is the absolute best decision she's made. Laura says she loves working here and loves all the residents like they are her family. She says she is so happy to provide a great service and great care for all of our residents!

Laura was recently promoted to the Lead Server position in our Dining Department. Congratulations, Laura! We are so happy you are on our team!



## ASSIGNMENT OF RIGHTS FOR REPAYMENT

We have conducted an audit of all residents who have a Life Plan contract to ensure that there is a beneficiary in place should a refund be due when the resident is no longer with Westminster. The Assignment of benefits will allow the resident to assign his/her interest in any refund, under the residency agreement, to an assignee/assignees, estate, trust, etc. Once the audit is completed, either Callie Spudes or Colleen Matthews will reach out to residents who do not have a completed beneficiary/assignment of rights document. If you are not contacted by September 5, no follow-up is needed.

---



# FUNDRAISER SUCCESS – \$1,071 RAISED!

## Pizza Drive-Thru Brings Our Community Together in Support of the Alzheimer's Association.

We are so thankful to everyone who joined us for our WV Pizza Dinner fundraiser. With your support, we raised \$1,071 toward our Alzheimer's Walk fundraising goal!

A big thank you to our Dining Services Director, Payton Arney, and her incredible team for their dedication in making the evening a success. We also want to recognize our Executive Chef, Kris Kraut, whose delicious pizzas left everyone impressed. Together, we made this event a night to remember!



## BABY DUCKS AT WESTMINSTER VILLAGE!

That's right, we have baby ducks at Westminster Village! Our recent duck walk helped guide the little ones from the courtyard to the pond, bringing big smiles and pure joy to our residents. A huge thank you to WTWO TV for capturing such a heartwarming moment.

As our Director of Marketing and Sales, Deana Wilson, shared: "The residents love it. It's a feel-good, it's very happy." We could not agree more!



1120 E. DAVIS DRIVE  
TERRE HAUTE, IN 47802  
812-242-4600  
[www.westminstervillagein.com](http://www.westminstervillagein.com)