
ISSUE DATE:
OCTOBER 2025



A Message from Colleen Matthews, Executive Director

Dear Residents and Team Members,

As the seasons begin to turn, I'm reminded again of the strength, generosity, and joy that define Westminster Village. This past month we celebrated our team in style with a special appreciation event—complete with a delicious surf-and-turf menu prepared by Keaton McAphee and a spin-the-wheel of prizes. It was a fun way to say thank you for the dedication and heart our team members bring every day.

I'm also excited to share that work is moving forward on our **boiler and chiller replacement project**. These upgrades will increase energy efficiency, improve comfort, and provide long-term reliability for our community. In addition, residents can mark their calendars for our **Independent Living Vaccine Clinic on October 17**—with pre-registration required by October 8 for paper forms or October 13 online.

We continue to grow in wellness, with **Pulse for Seniors aerobic classes every Wednesday** and **weekly aquatic fitness on Fridays**. And I'm proud to announce Westminster Village was the **top regional donor in this year's Walk to End Alzheimer's**, raising more than \$8,400. Thank you for your generosity!

Finally, we'd love to hear your positive experiences as a resident here at Westminster Village! Please take a moment to leave us a **Google Review** using the QR code provided—your feedback helps others discover the special community we share.

Warmly,

Colleen Matthews

Executive Director

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A MESSAGE FROM SHAWN WITH HMP SENIOR SOLUTIONS

I hope this message finds you well! It's hard to believe another month has flown by since our August Q&A Happy Hour. While there aren't many major updates to share this month, I wanted to take a moment to keep you informed and celebrate some exciting progress together.

Community Performance & Forbearance Agreement

I am pleased to share that Westminster Village continues to exceed expectations in both performance and resident engagement. This is a direct result of your partnership and the dedication of the team here on campus. Additionally, we are very close to finalizing the forbearance agreement with our creditors — a major step forward in strengthening the long-term financial health of the community.

Major Project Updates

We are moving forward with the much-anticipated **boiler and chiller project**. The engagement letter has been executed, and the equipment will soon be ordered, putting us one step closer to ensuring reliable heating and cooling for years to come.

In addition, **HMP Tech will be onsite soon** to upgrade the internet infrastructure. This continued investment will improve speed, reliability, and overall connectivity throughout the community.

Celebrating Together

As always, I am grateful for the energy and warmth you bring to this community. Your participation and feedback help shape Westminster Village into the vibrant, thriving place it is today.

On a Personal Note

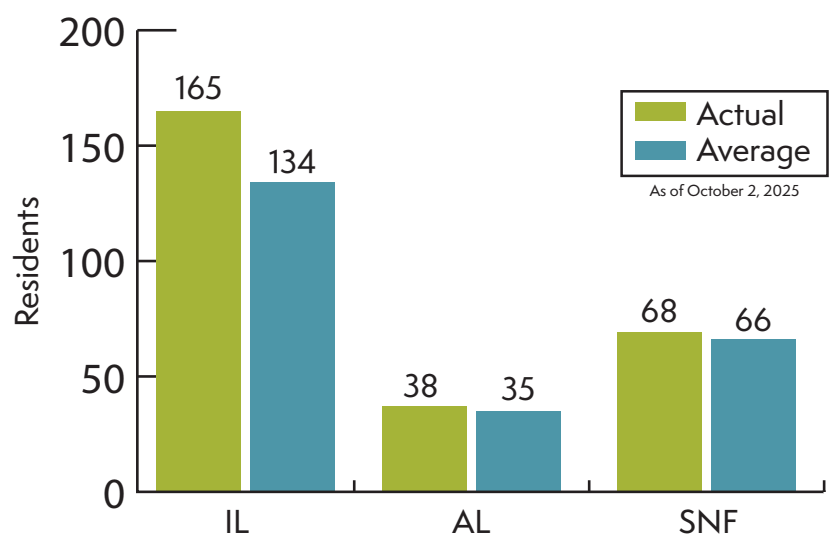
I am thrilled to share that my son, Braxton, has been selected to represent the State of Tennessee on the **Perfect Game National Team** this November! It's a proud moment for our family, and I look forward to sharing pictures and stories from this experience when I next visit.

Thank you, as always, for your engagement and for making Westminster Village such a special place. I look forward to seeing you all soon!

Warm regards,



Occupancy: (Residents) vs. Average



WESTMINSTER TEAM APPRECIATION HIGHLIGHTS

Our team enjoyed a delicious surf and turf menu prepared by Keaton McAphee, along with a fun “spin the wheel” activity where members could win prizes. This event was our way of showing appreciation for their hard work and dedication.



NEW WEEKLY EVENTS

We're excited to announce two new weekly events designed to keep residents active and energized. Every Wednesday, Pulse for Seniors with Heather Michael offers an upbeat aerobic class that builds cardiac performance and endurance. Then, each Friday, residents can enjoy aquatic walking and fitness through our partnership with the Terre Haute Aquatic Center, combining low-impact exercise with fun in the water.

WALK TO END ALZHEIMER'S RECAP

Westminster Village was proud to be the top donor in the region for this year's Walk to End Alzheimer's at Memorial Stadium, raising over \$8,400—the most ever—for the Alzheimer's Association. The event offered a morning of connection, community, and support for those affected by Alzheimer's—a special day to honor loved ones, raise awareness, and make a difference together.

Deana Wilson, Director of Marketing and Sales at Westminster Village, shared, *"It's just a place you can come and walk and connect with people that you have commonality with, and it's just a huge support to people."*

We were honored to be recognized for our efforts and grateful to support this important cause.



CAPITAL INVESTMENT IN BOILERS AND CHILLERS

We're excited to share that Westminster Village has signed a contract with Sycamore to upgrade two boilers and two main chillers in the main building. As part of this project, we'll also be replacing three chillers in the Health Center. These upgrades mark an important step toward greater energy efficiency, system reliability, and year-round comfort for everyone in our community.

The new, modern systems will help lower energy costs, reduce our environmental impact, and ensure consistent heating and cooling. In addition, all equipment will be connected to our building management system, allowing us to identify and address minor issues before they become larger concerns.

This investment demonstrates our continued commitment to creating a comfortable, efficient, and sustainable environment for residents, while also adding long-term value to our community.

INDEPENDENT LIVING VACCINE CLINIC

Mark your calendars for the Independent Living Vaccine Clinic on October 17 from 11:00 AM to 2:00 PM in the Card Room on the 1st floor. To receive a vaccine, pre-registration is required. You can register on paper with Samantha Wray by October 8, or complete the online/electronic registration by October 13. Residents received two consent forms in their mailboxes: one for COVID and flu (combined) and one for RSV. The COVID/flu form can be completed either on paper or online, while the RSV form must be completed on paper. If you have any questions, contact Samantha Wray at extension 5413. Vaccines for SNF and AL residents will be available from November 5–7, provided by Guardian.

HOSPITALITY HERO

We are proud to celebrate Callie Spudes as this month's Hospitality Hero! Callie brings warmth, dedication, and kindness to her role as Assistant Business Office Manager each and every day. She is always willing to step in and help; whether it's covering the front desk, or volunteering at events. Her calm and caring presence, paired with her strong work ethic, make her an invaluable part of our team. We are grateful for her commitment and positivity.



GOOGLE REVIEWS

Leaving a Google Review for Westminster Village is Simple!

We would love to hear your positive feedback through a Google review. You can utilize the QR code to let us know what you love about Westminster. Anyone is eligible, you can leave a review 1x/year.

1. **Scan the QR** code below with your phone's camera
– OR – open the Google Maps app (or Google Maps in your browser).
2. **Search for Westminster Village** and tap our name on the map.
3. At the bottom of the page, **tap our name or address** to open our profile.
4. Select **“Reviews”** to see the five empty stars.
5. **Share your experience by:**
6. Choosing a star rating (out of five)
7. Adding a few words about your visit in the text box provided.
8. Your feedback helps others discover Westminster Village and means so much to our community. Thank you!

LOVE OUR COMMUNITY?
Leave Westminster Village
a Google Review!



1120 E. DAVIS DRIVE
TERRE HAUTE, IN 47802
812-242-4600
www.westminstervillagein.com