Issue Date: November 2025





A Message from Colleen Matthews, Executive Director

Dear Residents and Team Members,

As the seasons begin to shift, I'm once again reminded of the warmth, dedication, and community spirit that make Westminster Village such a special place to call home. September was a month filled with celebration, growth, and togetherness—each moment reflecting the heart of who we are.

We were honored to have Shawn O'Conner, President & CEO of HMP onsite during October. Shawn shared that major infrastructure projects are progressing as planned—including the fully executed forbearance agreement, the ordered equipment for the boiler and chiller upgrades, and the ongoing internet enhancement project with HMP Tech, which will significantly strengthen connectivity across campus once completed. These investments reflect our long-term commitment to comfort, stability, and innovation within our community.

We were proud to recognize **Nate Hall, Certified Nursing Assistant,** as our September Hospitality Hero! Nate's kindness, positivity, and willingness to lend a helping hand make a lasting difference in the lives of residents and team members alike. We also extend our heartfelt congratulations to **Laura Feliciano** on her promotion to Front House Manager in Dining Services—her leadership and joyful energy continue to enrich our community.

This month, we're also thrilled to welcome **Julie Todd** and **Judy Kendall** as co-coordinators of the *Village Shop*. Their experience and enthusiasm will bring fresh energy to a favorite spot for residents and guests—be sure to stop by and say hello!

From unveiling *The Gerstmeyer*, our newest apartment floor plan, to cheering on the Sycamores at a community tailgate, September reminded us that connection is at the heart of Westminster Village.

Thank you for continuing to make this community a place where everyone feels at home.

Warmly,

Colleen Matthews

Executive Director

In this newsletter:

A Message from Shawn with HMP Senior Solutions

Hospitality Hero

Promotion and New Front of House Manager

Welcome Our New Village Shop Co-Managers

The Gerstmeyer Open House Recap

Tailgate Fun

Good Friends, Great Neighbors Masquerade Dinner

Google Reviews

A MESSAGE FROM SHAWN WITH HMP SENIOR SOLUTIONS

I hope this note finds you well and enjoying the fall season at Westminster Village. It was wonderful to be onsite in October and to spend time with so many of you, especially during my meeting with the Resident Executive Council. I truly enjoyed our conversations and always appreciate the thoughtful feedback and ideas you share.

Community Progress & Outlook

Westminster Village continues to perform exceptionally well, and I remain proud of the progress our leadership and staff are achieving each month. The dedication of the team here is evident in every detail—from resident engagement to operational excellence—and I'm confident that the community is well positioned for continued success in 2025 and 2026.

Financial & Infrastructure Updates

I'm pleased to share that the forbearance agreement with our creditors has been fully executed, representing an important milestone that provides long-term financial stability for the community.

The boiler and chiller project is also moving forward. The engagement letter has been executed, and the equipment has been ordered. This project represents a major investment in the community's infrastructure and will ensure reliable heating and cooling across campus for years to come.

In addition, it's exciting to see the ongoing work to upgrade the internet infrastructure. HMP Tech has been coordinating closely with the local team, and we anticipate significantly improved connectivity throughout the community once installation is complete.

Thank you again for your continued support, engagement, and the warm welcome you always extend when I'm onsite. I am truly optimistic about the future of Westminster Village and the exciting momentum carrying us into the new year.

Warm regards,

HOSPITALITY HERO

Congratulations to our September 2025 Hospitality Hero — Nate Hall, Certified Nursing Assistant!

We're thrilled to recognize Nate for the kindness, positivity, and dedication he brings to Westminster Village every day. His friendly smile and caring spirit brighten the lives of both residents and team members alike.



Always ready to lend a hand, Nate goes above and beyond—whether he's assisting a resident, supporting a colleague, or offering a word of encouragement. His dependable nature and uplifting attitude make him someone everyone can count on.

Thank you, Nate, for embodying the true spirit of hospitality and helping make Westminster Village feel like home. We're so grateful for all that you do!

Promotion and New Front of House Manager

Please join us in congratulating **Laura Feliciano** on her promotion to **Front House Manager** in our Dining Department! Laura's dedication, leadership, and friendly spirit continue to make a wonderful impact on our community. We're so proud of her continued growth and success at Westminster Village!



WELCOME OUR NEW VILLAGE SHOP CO-COORDINATORS Julie Todd and Judy Kendall

We're excited to welcome **Julie Todd** and **Judy Kendall** as our new cocoordinators of the *Village Shop*! The shop is open Monday through Saturday from 10:00 a.m. to 3:00 p.m., and Julie and Judy are eager to meet and serve our residents and guests.

Julie joins us after a 47-year career in the consumer finance industry, where she worked in internal audit. Since retiring, she enjoys spending time with her six grandchildren, her card group, and friends.

Judy brings over 30 years of experience from the Vigo County School Corporation and time at Union Hospital. She enjoys traveling, especially to Wyoming, and spending time with her husband, children, grandchildren, and great-grandchildren.

Please stop by the Village Shop to say hello and welcome Julie and Judy to the Westminster Village family!

THE GERSTMEYER OPEN HOUSE RECAP

We were excited to unveil *The Gerstmeyer*, our newest apartment floor plan at Westminster Village! Residents and guests enjoyed an exclusive first look at the spacious one-bedroom design, featuring in-apartment laundry, a modern kitchen with dining area, and ample closet space.

This new addition reflects our continued commitment to innovation and comfort as a Life Plan community proudly serving Terre Haute since 1981. Thank you to everyone who joined us to celebrate what's new at Westminster Village!



TAILGATE FUN WITH DIGNITY MEMORIAL AND BILLY HENDRIX

We had a fantastic time teaming up with Billy Hendrix of Dignity Memorial for an Indiana State University Sycamore football tailgate. Thanks to Billy's generosity, our team and residents enjoyed 80 tickets to cheer on the Sycamores together.

Our Dining Services team served up a delicious walking taco bar, fresh cookies, and cold drinks—making it the perfect blend of community spirit, great food, and Sycamore pride. A heartfelt thank-you to everyone who made this memorable day possible!



GOOD FRIENDS, GREAT NEIGHBORS Masquerade Dinner

We're thrilled to celebrate our Good Friends, Great Neighbors program and the residents who help our community flourish!

The October Masquerade Dinner was a special way to thank our residents for referring friends, family, and neighbors to our community. The evening was filled with laughter, elegant masks, and warmth.

With maintenance-free living, a strong sense of community, lifelong learning, and engaging programs, it's no wonder residents love calling Westminster Village home.



GOOGLE REVIEWS Leaving a Google Review for Westminster Village is Simple!

We would love to hear your positive feedback through a Google review. You can utilize the QR code to let us know what you love about Westminster. Anyone is eligible, you can leave a review 1x/year.

- 1. Scan the QR code below with your phone's camera
 - OR open the Google Maps app (or Google Maps in your browser).
- 2. Search for Westminster Village and tap our name on the map.
- 3. At the bottom of the page, **tap our name or address** to open our profile.
- 4. Select "Reviews" to see the five empty stars.
- 5. Share your experience by:
- 6. Choosing a star rating (out of five)
- 7. Adding a few words about your visit in the text box provided.
- 8. Your feedback helps others discover Westminster Village and means so much to our community. Thank you!



